

# Social Media Matrix Template

Determine what you must master yourself, what you should delegate, what you can automate and what you ought to ignore on social media.

## >> Automate

What you can automate - anything tedious, repetitious, manual processes that software can do.

- Manually posting content to social media [instead use queues in Buffer, Meet Edgar and/or Co-Schedule].
- Calculating analytics

#### >> Master

What you need to master - things only you can do. [5hrs per week]

- Relationship building via social media
- Content creation or curation.
- Responding to personal blog, Facebook or Twitter comments.
- Defining the social media strategy [and revisit once a year].
- Deciding the process for how to handle negative comments.
- Setting the social media guidelines [and revisit once a year].
- Schedule 10 updates from your personal account when you publish a new piece of content [via Co-Schedule]

### >> Ignore

Things ought to ignore because they're not important.

- Vanity metrics [chasing likes or followers for the sake of it].
- Being active on every single social media platform [just pick the ones that are right for your business].

# >> Delegate

Things you should delegate to people who can help or do better than you.

- Responding to company tweets, Facebook and LinkedIn comments.
- Repurposing content [into e-books, tweets or lists].
- Creating graphics or infographics [in Canva or Piktochart].
- Adding social media updates into queues [in Buffer Meet Edgar].
- Managing and updating your company social media profiles
- Managing your company blog
- Interpreting analytics.

VALUE

